

ORIGINAL FILE  
ILLINOIS COMMERCE COMMISSION

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COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 07-083

Regarding a complaint by (Person making the complaint):

Paul Spensberger

Against (Utility name):

Ameren IP

As to (Reason for complaint)

They are accusing me of tampering with the electric meter. Stating that I turned it to run backwards, well that's impossible. They are charging me \$140. I refuse to pay this. I am never home so my utility bill is always low.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

114 N. Pence St. East Alton, IL 62024

The service address that I am complaining about is

114 N. Pence St. East Alton, IL 62024

My home telephone is

(618) 216-2031

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(618) 216-2031 or 618-410-2517

(Full name of utility company)

Ameren IP

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

December

Ameren IP charged me \$140 on the November 2006 bill for tampering with the electric meter. They said that it was running backwards, well I don't know how that is possible. I am never home maybe once a month. My electric bill has always been low. I have never bothered the electric meter. I didn't even know where it was until I talked to them.

Please clearly state what you want the Commission to do in this case:

I shouldn't have to pay the \$140 that Ameren IP is charging me.

Date: 01-22-07

(Month, day, year)

Complainant's Signature

Paul Spensberger

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

Paul Spensberger

first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

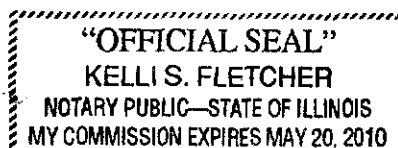
(Signature) Paul Spensberger

Subscribed and sworn/affirmed to before me on (month, day, year)

1/26/07

Kelli S. Fletcher

Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.